

## 1. FIRST EXAMPLE – LONGER VERSION

In compliance with the Protection of Personal Information Act, 4 of 2013 (POPIA), our practice is committed to ensuring the lawful and responsible handling of all personal and medical information.

We collect and use your information only for the purposes of providing you with professional eye care services.

Your information will never be shared with third parties, unless it is necessary for your treatment. This may include referring you to a specialist or submitting an order to a laboratory.

When laboratory orders are placed, only your name and surname appear on the order; no medical or contact details are shared.

All patient records are kept strictly confidential and are protected against unauthorised access.

By entrusting us with your information, you can be assured that it is treated with care, respect, and in full compliance with POPIA.

## 2. SECOND EXAMPLE – SHORTER VERSION

We are committed to POPIA compliance.

Your personal and medical information is processed only for legitimate healthcare purposes and will not be shared with third parties, except as permitted by law or where strictly necessary (for example, specialist referrals or laboratory orders). Laboratory orders include only your name and surname, ensuring your information remains protected at all times.